



April 1st, 2021

COVID-19 POLICIES AND PROTOCOLS

We are excited to welcome our members back to the Toronto Island Marina (the “**marina**”). As we do so, however, the safety of our boaters and staff will remain of paramount importance. We will be relying on your cooperation to ensure that together, we minimize the COVID-19 related risks to our boaters, staff, and the community at large.

We take this opportunity to highlight some of the policies and procedures that will be in place to help ensure our collective health and safety in these unprecedented times. These policies are based on the currently available information and the advice and guidance of government officials and public health bodies. We will update these policies if and as needed.

Tender Service

- Boaters will be asked to line up for the tender individually or in groups limited to those within your immediate household, and to maintain at least two metres or six feet between individuals or groups, as the case may be.
- The use of clean non-medical masks or face coverings will be mandatory for all passengers while riding the tender. To avoid delays, we encourage you to put your mask or face covering on while in queue for the tender.
- You are responsible for bringing you own mask.
- Information about how to properly use a non-medical mask or face covering can be found here: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>
- The mask or face covering must fully cover your nose and mouth.
- Follow the instructions of the crew with respect to, among other things, boarding and seating.
- Bring aboard only that which you can safely carry on and off the tender by yourself, or with the assistance of another member of the same household. Crew will not be permitted to help load or unload.
- Toronto Island Marina will be using an online contact tracing form, which can be accessed directly onto your smartphone by scanning a QR code (Canatrace). We will require all boaters, contractors and guests to complete this form prior to using our tender service.
- There may be restrictions, both in terms of the number of passengers, and the amount of gear and sundries you are permitted to bring aboard from time-to-time.
- A failure to abide by any of the policies relating to the operation of the tender or the directions of its crew or marina management will result in denied boarding.

- Due to capacity constraints on our Tenders, we are only able to accommodate one (1) boater guest per household. Toronto Island City ferry and Water Taxis are alternative transport methods.

Washroom & Laundry

Due to its high volume of usage Toronto Island Marina staff will be increasing the cleaning frequency of the washroom facility. This includes:

- Regular scheduled disinfecting of frequently touched surfaces (door handles, toilet handles, counter tops, towel dispensers and taps). Washroom & laundry facilities will be fully closed at discretion of marina staff for cleaning.
- Daily cleaning schedule of low-risk surfaces (sweep/mop floors).
- A sign off sheet will be posted in each facility for Toronto Island Marina staff to initial upon completion of disinfecting schedule.
- Appropriate signage will be posted in each facility indicating symptoms of COVID-19 and instructions to maintain proper hand hygiene.
- Some facilities may be blocked off to ensure physical distancing of 2m/6ft is maintained at all times.
- **Non-medical facemask or face covering will be required in all washroom and laundry facilities.**
- An occupancy limit of 3 people will be in place at all washroom facilities.
- An occupancy limit of 1 person will be in place for the laundry facility.
- Wherever possible, maintain a distance of at least 6 feet, or 2 meters from any individuals other than those that live with you in the same household.
- We encourage boaters, where possible, to use their onboard facilities to minimize exposure.

Marina Operations

- We strongly encourage you to communicate with the front office by phone or e-mail: 416-203-1055, or marina@torontoislandmarina.com.
- At this time, no provisions are available at the marina store. Parts and other materials may be purchased from the marina by calling the York Bay office at 416-203-1048 or email gordon@torontoislandmarina.com.
- We strongly encourage you to make arrangements to pay electronically, for example, by calling and providing a credit card number, or by e-transfer.
- We will keep you updated on changes to our scope of services, policies, and procedures through regular e-mail updates, and on signage posted at the marina facilities.

Physical Distancing and Hand Hygiene

- Wherever possible, maintain a distance of at least 6 feet, or 2 metres from any individuals other than those that live with you in the same household.
- Where adequate physical distancing is not possible, use a clean non-medical mask or face covering that covers your nose and mouth.

- When you decide to dispose of your mask or face covering, please do so in one of the garbage receptacles located in the washrooms.
- At this time and until further notice, we ask that boaters refrain from walking down any runways or docks other than the ones on which their boat is located.
- Wash your hands thoroughly and frequently with soap and warm water for at least 20 seconds, especially after touching communal surfaces such door handles, taps, before and after riding on the tender, using the washroom, preparing food, eating, or smoking.
- Use an alcohol-based hand sanitizer in between washing, or where soap and water is not immediately available.
- Always cover your mouth with a tissue, or if none is immediately available, your elbow (and never your hand) when you cough, sneeze, or yawn. Immediately dispose of any used tissue, gloves, or masks in an appropriate trash receptacle.
- Refrain from touching your mouth, nose or eyes, or head.

Avoid the Tender and the Marina if you feel Unwell, or need to Self-Isolate

- The Ontario government's COVID-19 self-assessment tool can be found here: <https://covid-19.ontario.ca/self-assessment/severe-symptoms>, and Telehealth Ontario can be reached at: 1-866-797-0000. Additional information on COVID-19 symptoms is also available here: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/symptoms.html>
- If you start to experience any symptoms associated with COVID-19, please stay home, off the tender and away from the marina.
- If an individual that lives in the same household has been diagnosed with COVID-19, or is experiencing symptoms associated with COVID-19, please stay home, off the tender and away from the marina. Consult Telehealth and/or your local public health authority to obtain guidance.
- If you return from travel outside of Canada, or live with someone who has returned from outside of Canada, please refrain from riding the tender or coming to the marina, and comply with the latest guidance on self-isolation as provided by your local public health authority. **The marina is not a suitable location in which to self-isolate or quarantine.**
- If you have been identified as a "close contact" of someone who currently has COVID-19. please stay home, off the tender and away from the marina. Consult Telehealth and/or your local public health authority to obtain guidance.

Outside Contractors and Surveyors

- The marina's prior approval must be obtained before any contractors, surveyors, or other third parties (including unpaid helpers) come to the marina to work on or inspect a boat.
- Any such individuals will be required to confirm in writing their receipt and undertaking to abide by these policies and protocols, as amended or supplemented from time-to-time, and to sign an acknowledgment and waiver.

- To request consent, please e-mail us at marina@torontoislandmarina.com at least two business days before you would like the contractor or other third party to attend at the marina, providing us with the name of the individual and the company they are affiliated with, if any, the purpose of their visit to the marina, and the date and/or dates you expect them to be at the marina. Contractors and other third parties that have not been approved, will not be allowed on the tender.

We trust that we will be able to count on your cooperation in implementing these measures to help ensure that we have a safe and enjoyable boating season. Signage will be posted at each of the marina facilities, which will include a detailed facility policy. Should you have questions, concerns, or suggestions, please do not hesitate to contact us marina@torontoislandmarina.com.

Initial Code of Conduct at Toronto Island Marina:

- If you do not feel well, stay home and complete a Covid-19 self-assessment.
- If you or anyone in your household are currently completing a 14-isolation period, do not come to the marina.
- If you have been identified as a “close contact” of someone who currently has COVID-19, do not come to the marina.
- The marina is not a suitable location in which to self-isolate or quarantine.
- To avoid gathering and maintain social distancing, docks must be kept clear and are off limits until your boat is in the water, once you are launched, you are only permitted to access your dockage slip.
- Signage must be followed closely to ensure the safety of boaters and staff.
- Face masks will be required on marina tender, in washroom & laundry facilities and in designated areas where indicated with signage.
- During launch, you are asked to wait in the designated area away staff and equipment until yard crew are clear of the area and you are directed to your boat.
- Boats will only be launched when your contract is signed, outstanding balance is paid, and insurance is up to date; any concerns on this can be directed to the front office.
- The TIM Health Waiver is required to be completed by anyone entering marina property and can found on the Toronto Island Marina website.
- All persons on property must adhere to updated provincial guidelines on physical distancing and gatherings. Following are the current provincial directives for gatherings;

Social gathering limits *					
Zone colour	Green	Yellow	Orange	Red	Grey
Indoors	50	50	50	5	0
Outdoors	100	100	100	25	5
<u>*Indoors - Masks, screening and 6' distancing mandatory at all times in all zones</u>					
<u>*Outdoors - Social distancing mandatory, masks encouraged</u>					

Subject to change under updated provincial directive.